

Deceased Estates

At NOVA Alliance Bank, we understand this can be a stressful and difficult time for you.

Among all the important things to take care of when a loved one passes away, having to sort through bank matters is another thing to add to the list.

During this period, we are committed to helping you navigate through this task in a compassionate and understanding way. Our helpful and considerate staff will be on hand to assist you.

The information below aims to make the process of dealing with this challenging time as simple as possible.

Deceased Customer Guide

This guide will assist you in dealing with the deceased's Estate.

Download the guide now

What Do I Need to do?

The best place for you to start is to [visit our branch](#). We will be able to provide you with the information you need to get the process started.

Frequently Asked Questions

This document provides responses to the most frequently asked questions.

For further information, please contact us on 02 4926 1428 or by email info@novaalliancebank.com.au. Or visit us at our branch.

Helpful Documents

[Deceased Estate Customer Guide](#)

[Deceased Estate Frequently Asked Questions](#)

[Deceased Member Advice Form](#)

[Authority to close Deceased's Account Form](#)

[List Of Persons Authorised To Certify Documents](#)